

THOMSON REUTERS

WESTLAW™

UPGRADING YOUR
WESTLAW CLASSIC
PLATFORM **FAQs**

Reuters/Louafi Larbi



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What's happening?

The Westlaw Classic platform (subscriptions on this platform include Westlaw Classic, Westlaw International, Westlaw Watch, and Reuters with Newsroom) is beginning a managed transition toward its retirement, in late 2015. We will be working closely with you in the months ahead to ensure your smooth transition to the new Westlaw platform.

Why is this happening?

The new Thomson Reuters Westlaw platform is the preferred platform for legal research for international materials, Westlaw Alert Management Center and Reuters with NewsRoom. Moreover, Thomson Reuters Westlaw is the focus of our new product development and enhancements, including our new line of collaborative, matter-centric workflow solutions, as well as new unique content.

You will keep all the content that you currently have in your subscription but will now be able to access new features such as folders, notes and annotations.

Is Westlaw Classic being shut down?

Yes, it's being retired. Thomson Reuters Westlaw is a far superior platform to Westlaw Classic and offers you new content, enhanced search capabilities and research functionality.

What does this mean for me and my firm/organisation?

If you are using a subscription which is on the Westlaw Classic platform, we will work closely with you to ensure a smooth transition to the upgraded Thomson Reuters Westlaw platform.

I've heard that the Thomson Reuters Westlaw platform doesn't work in Internet Explorer 7 or below?

In order to deliver the best user experience and advanced user functionality Westlaw requires the use of an up-to-date browser. The vast majority of our users are already using compatible browsers, however if this presents a problem to your organisation please get in contact with your account manager.

What content from Westlaw Classic will be available on the new platform?

The majority of content in subscriptions on the Westlaw Classic platform will also be available through Thomson Reuters Westlaw. Due to the fundamental platform differences between Westlaw Classic and Thomson Reuters Westlaw search methodologies, there is not a one-to-one database migration, meaning that the information may be stored in a slightly different location than it was on the Westlaw Classic platform.

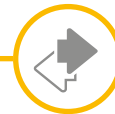
In short:



An improved user interface



Easier navigation



Simpler layout



No replication of enhancements



Additional content

Read more about the improved Thomson Reuters Westlaw platform here



Contact Us

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Reuters/Thomas Hodel



Reuters/Toby Melville

Will this affect my contract terms & conditions?

In the vast majority of instances your Thomson Reuters Westlaw service will match your existing Westlaw Classic service and so there will be minimal impact on your subscription terms and conditions. Your account manager will be in contact shortly to discuss all aspects of the migration including your subscription terms and conditions.

Will the new platform support OnePass?

Yes. The majority of our users will already be familiar with OnePass login as they are already accessing Westlaw Classic via OnePass. For users who currently don't have OnePass credentials, we will be in touch shortly to provide these details along with appropriate instructions during your transition.

[More information on OnePass](#)



What if I access Westlaw without a username and password?

We feel that logging in via username and password gives customers the best user experience as it offers increased benefits and functionality. In certain situations we will continue to offer silent authentication. If you qualify for silent authentication, your account manager will be in contact to discuss this in more detail.

I'm a UK academic; can I use Athens or Shibboleth to log in?

Like Westlaw Classic, Thomson Reuters Westlaw doesn't support either the Athens or Shibboleth standards. Your account manager will be in touch to discuss and appropriate silent authentication offering for Thomson Reuters Westlaw.

What will happen to my set tabs?

Due to significant upgrades to the user interface on Thomson Reuters Westlaw it's not appropriate to migrate current Westlaw Classic tabs onto the upgraded platform. Username and password users will be able to create their own custom pages as well as make custom modifications to custom set tab templates offered.

Is this part of the Westlaw UK and Practical Law integrated platform?

Westlaw UK and Practical Law are currently being moved to a tailored UK platform in order to best serve our customers needs. However customers of all three services will notice common features and functionality, allowing you to move between research services in a much more simple and intuitive manner.

What is the transition timeline?

Westlaw Classic is being retired at the end of 2015. Transition plans and timeline will be tailored to each organisation's needs. Your account manager will be in contact to discuss and appropriate transition plan for you.

When will I be able to use the new platform and will there be a crossover period?

Your account manager will be in contact to discuss an appropriate transition plan for your organisation but we are currently planning to allow all customers to familiarise themselves with the upgraded Thomson Reuters Westlaw platform side by side with the current Westlaw Classic platform.

When will we be trained on the new platform?

As each organisation will require a tailored transition and training plan, your account manager will be in contact to discuss your transition plan including your training schedule and training materials.

What will happen to my alerts currently set up on Westlaw Classic?

During the trans period, you will continue to receive alerts from West Classic. We will be in touch with an alert migration date when your alerts will be transferred across to Thomson Reuters Westlaw.

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